

‘I can’t thank the Trust enough for the initial and on-going support...’

Lisa was referred to the Trust for some extra support after being unemployed for 2 years and struggling to get back into work. She felt that she needed some up to date work experience to plug the gap on her CV and to help to navigate the recruitment processes. After a short time as a volunteer with our Maintenance Team, Lisa quickly showed the Trust her fantastic skills and was encouraged to apply for a paid role as a Skills Team Leader. Although nervous at first, with some support from our qualified Employment Advisors with her application form, interview skills and reassurance, Lisa was excited to apply.



Lisa is now a valued member of the supervisory team and excels at supporting our job seekers in learning new skills . Lisa feels that the job has also had a massive impact on her own life and that she is much better off, not just financially either:

‘I thoroughly enjoy working for the Trust and really feel like I’m doing something worth while. I am pleased to be able to use my qualifications to teach others and love working with my team mates and customers. In helping others to build their confidence, I have also increased my own. I can’t thank the Trust enough for the initial and on-going support’



Lisa’s Manager says: ‘It is us that should be thanking Lisa for joining us. Her positivity and motivation has been apparent from day one, which shines through to both our customers and the rest of the team. Along with passing on her valuable practical skills, she has proven to be a great team leader with excellent people skills - someone our jobseekers can really rely on and look up to.’

Well done Lisa!